



# Twogether Consulting, Limited

[www.twogetherconsulting.com](http://www.twogetherconsulting.com)

IDD Consultants

(HCS/ICF/TXHmL/CLASS/CFC Waivers)

## Services we offer:

### **On-Site Services:**

- **Provide hands-on training** to care coordinators, Q's, nurses, program administrators and quality assurance personnel, Day Hab Providers & staff. *(Can be provided "on" or "off-site")*
- **Live Trainings:** HCS, ICF, TXHmL & New Provider Training
  - **Specializing in DIT (Directive In-service Trainings) for ICF programs:** these are often mandated by DADS after Immediate Jeopardy (IJ's) and/or A/N/E follow up surveys by DADS.
- Provide **quality assurance** by auditing charts and other records and providing written feedback regarding errors and/or omissions along with recommendations on how to make corrections
- Complete **LON increase packets** for submission to DADS or **UR desk review requests**. Assist with **preparing for on-site utilization reviews**.
- Assist in **preparing for annual or return surveys and audit, as well as** Assisting with **plans of correction**
- Identify and propose solutions for **HCS billing errors and omissions**. Some assistance in **CARE system**
- **Start-up:** Develop or refine **policies and procedures, orientation packets and customized forms** for new and existing providers, day habs, or assistance with newly purchased program owned by previous provider (HCS/ ICF).
- Provide **resource information-families & providers**
- **Referrals for staff:** (direct care, nurses, program directors, Q's, CM/CC's)
- **Available for subcontracting** for grant projects or HUB contracts concerning IDD and MH services

### **Off-Site Services**

*Services via email, telephone and fax, video conference/webinar:*

- Hold **Q&A sessions** regarding rules, regulations and procedures as well as advice on handling specific, special situations
- **Review** annual/update IPP's, IP's, or staffing, as well as other records and provide recommendations.
- Assist with **creating outcomes/goals, objectives, strategies/methodology**.
- Develop or refine **policies and procedures**, new hire, **orientation packets** and customize **forms**
- Assist with **plans of correction (including some DIT trainings when allowed)**
- Short **Trainings Via Webinar** or **Private Assistance to a Facility Via Webinar**

### **New Services:**

- **Webinar Trainings Available:** *"Billable Services in HCS/TXHmL", "Adaptive Aids & Minor Home Modifications in HCS/TXHmL", "New Provider in HCS/TXHmL Program", "TXHmL Provider Responsibilities", "Completing ICAP/LON/IDRC's", "Completing CNA (Comprehensive Nursing Assessment)" HCS or ICF, "Changes in Survey, Residential Review, and Billing Audit Process"-HCS, "Survey Preparation" (HCS or ICF), "Community First Choice", "Billable Nursing Services-HCS/TxHmL-Updated", "Common Nursing Errors" are just some of our many session.*
- **Taskmaster Pro Demo's -Free! & TMP Trainings-** *only for those currently receiving TMP services*
- **Quality Assurance Services for Providers using Taskmaster Pro** *(only for persons currently receiving services from TMP)*
- **Coming soon! New Nursing Trainings:** *"Developing The CNA & Nursing Care Plan", "Improving Capturing of Billable Nursing Services", "Preventing & Clearing Immediate Jeopardy Situation in ICF."*
- **New!** *"Using Person Centered Planning To Develop The Implementation Plan" (HCS/TxHmL)*