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Twogether Consulting, Limited

www.twogetherconsulting.com

IDD Consultants

(HCS/ICF/TXHmL/CLASS/CFC Waivers)

Services we offer:

On-Site Services:

- **Provide hands-on training** to care coordinators, Q's, nurses, program administrators and quality assurance personnel, Day Hab Providers & staff. *(Can be provided "on" or "off-site")*
- **Live Trainings:** HCS, ICF, TXHmL & New Provider Training
 - **Specializing in DIT (Directive In-service Trainings) for ICF programs:** these are often mandated by DADS after Immediate Jeopardy (IJ's) and/or A/N/E follow up surveys by DADS.
- Provide **quality assurance** by auditing charts and other records and providing written feedback regarding errors and/or omissions along with recommendations on how to make corrections
- Complete **LON increase packets** for submission to DADS or **UR desk review requests**. Assist with **preparing for on-site utilization reviews**.
- Assist in **preparing for annual or return surveys and audit, as well as** Assisting with **plans of correction**
- Identify and propose solutions for **HCS billing errors and omissions**. Some assistance in **CARE system**
- **Start-up:** Develop or refine **policies and procedures, orientation packets and customized forms** for new and existing providers, day habs, or assistance with newly purchased program owned by previous provider (HCS/ ICF).
- Provide **resource information-families & providers**
- **Referrals for staff:** (direct care, nurses, program directors, Q's, CM/CC's)
- **Available for subcontracting for grant projects or HUB contracts concerning IDD and MH services**

Off-Site Services

Services via email, telephone and fax, video conference/webinar:

- Hold **Q&A sessions** regarding rules, regulations and procedures as well as advice on handling specific, special situations
- **Review** annual/update IPP's, IP's, or staffing, as well as other records and provide recommendations.
- Assist with **creating outcomes/goals, objectives, strategies/methodology**.
- Develop or refine **policies and procedures, new hire, orientation packets** and customize **forms**
- Assist with **plans of correction (including some DIT trainings when allowed)**
- **Scoring ICAP's**
- **Short Trainings Via Webinar or Private Assistance to a Facility Via Webinar**

Additional & New Services:

- **Webinar Trainings:** *Go to our home page for training & webinar events on our calendar*
- **Free Provider Resource Webinars** *(at least quarterly)*
- **New Provider Packages:** Assistance w/ Group Home "set up"/ direct support staff training for GH/ Assistance w/ initial admission to GH
- **Quality Assurance Services for Providers & Mentoring Packages** *(For PM's, CM's & Nurses)*
- **Completing HCS & TxHmL Provider Applicant Applications**
- **Policies:** *Infection Control/COVID Mitigation/Emergency Evac. & Disaster/Security & Privacy Protocol*
- **Level of Need Packets:** Off-site assistance with putting together for submission to Utilization Review